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Outside Providers Referring to South Shore Orthopedics DME

Patient Instructions

What to Bring with you

1. Medical prescription signed by Doctor.
2. Demographics page or chart cover.
3. Insurance Card

Checking in at the Front Desk

1. Let receptionist know at the front desk that you are here to be seen by **Brian** or **Keon** in the **DME Department**.
2. You will then be brought into the DME room for your product.
3. Before dispensing your product we will take your insurance card so that we can verify that your insurance is active and will cover the cost of the DME product(s). Please allow 5 minutes for the billing department to verify the benefits.
4. We will then notify you of your health insurance benefits. Depending on your insurance benefits you may be subject to partial or full payment of the DME product(s).
5. After the insurance is verified and patient decides to continue with the process, the DME product(s) will then be dispensed.
6. The patient will then be asked to sign authorization forms and will be all set to leave.

Note: It may be beneficial to call your insurance company BEFORE coming to see us to determine whether or not your DME product(s) will be covered and at what percentage.