Patient Email



Healthcare cost estimates and payment convenience are headed your way!

Your healthcare provider is committed to providing you with the highest quality care, as well as delivering the patient experience the modern healthcare consumer is seeking. That's why South Shore Orthopedics has recently partnered with Health iPASS, a software-based patient revenue cycle solution that provides you, the patient, with convenient and flexible payment options and lets you know what you owe before, at, and after your visit.

Here's what patients love about Health iPASS:

- 1) <u>Handy appointment reminders:</u> Never miss an appointment again with reminders by email, SMS messaging, or voice.
- 2) <u>Fast and easy check-in using our iPad-based kiosks:</u> No more front desk bottlenecks! Simply swipe a credit card, scan and QR code or driver's license, or enter your confirmation code and you can view and change your demographic information and pay co-pays or other time-of-service payments.
- 3) **Healthcare cost estimates:** Know what you will owe for your visit and treatment prearrival, at time-of-service, at claim submission, and pre-surgery so you can better plan for and manage your healthcare costs.
- 4) **Better payment options:** Health iPASS allows patients to pay in person, online, via smartphone apps, and even allows you to set up automatic payments with a card-on-file. Flexible payments plans can also be arranged for large balances.

More information to come, so stay tuned!