
September 8, 2025

To Our South Shore Community,

Thank you for putting your trust in South Shore Orthopedics for your orthopedic needs. For many years, our team has been committed to helping you return to work, school, sports, and the activities you enjoy most.

Over the past few years, demand for our services has grown significantly. With growth, we recognize that challenges can arise, and we are committed to addressing them while continuing to deliver the highest level of care. We are excited to share important updates about the future of our practice and the steps we are taking to better serve you.

New Providers Joining Our Team

Between late summer and early fall of 2025, we are pleased to welcome **four new physicians** and **three new physician assistants** to South Shore Orthopedics:

- **Dr. Michael DiBenedetto**
- **Dr. Frank Doyle**
- **Dr. Chad Cohen**
- **Dr. Andrew Thome**
- **Caitlin Grahn, PA-C**
- **Molly Carleen, PA-C**
- **Marvin Prado, PA-C**

These providers bring expertise in **hand surgery, trauma, sports medicine, and foot & ankle care**, complementing our existing subspecialties such as **total joint replacement, shoulder, hip, knee, and spine care**. Their addition will expand access and ensure more timely appointments for our patients.

Transition to a New Electronic Medical Record

More than 15 years ago, our practice was an early adopter of electronic medical records. While this system has served us well, it has reached the end of its useful life. We are excited to announce that we are transitioning to a new platform, **Athenahealth**, with a planned launch in early 2026.

Athena will allow us to:

- Improve efficiency and the overall quality of care we deliver.
- Enhance communication with referring providers and primary care offices.
- Offer a substantially improved patient portal.
- Provide new self-service features, including **online scheduling**.

What This Means for You

We know that with growth and change, there have been frustrations—particularly around timely communication. As we transition to Athena and new workflows, we are making improvements specifically designed to address these concerns.

We ask for your patience as our staff trains and adapts to new systems. We are confident that these efforts will lead to a significantly improved patient experience and allow us to provide even better care for you and your family.

Thank you again for your trust, support, and understanding as we take these exciting steps forward.

Be well,

David Kobasa

Practice Manager

South Shore Orthopedics
